USER GENERATED INFORMATION TO RESOURCE DESCRIPTION

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SCHOOL OF LIBRARY AND INFORMATION SCIENCE

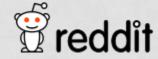
CATHOLIC UNIVERSITY OF AMERICA

USERS











Information Consumer to
Information Creator











USER GENERATED INFORMATION

- Postings
- Comments
- Reviews
- Tags
- Ratings
- Likes/Dislikes

Tags are:

- > One word description
- > Easy to create
- > Mass agreement
- > No control
- > No structure

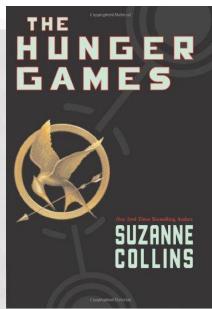
USE OF USER TAGS

- Library Community
 - The Steve. Museum project
 - Library of Congress Photos on Flickr project
 - Delicious and LibraryThing to ILS
- Research
 - Tags can be used as index (Hotho et al., 2006; Yanbe et al., 2007)
 - Tags provide additional information (Noll and Meinel, 2007)
 - Basic level classification (Golder and Huberman, 2005)
 - The more tags, the better cluster concepts (Wisdom of the Crowd) (Mika, 2007; Quintarelli, 2005)

QUALITY

- A lot of tag noise
 - Misspelled terms, compound terms, single and plural forms, personal tags, idiosyncratic tags, etc.
- Still has social shared meanings as well as personal meanings (Guy and Tonkin, 2006)
- Reduce the semantic gap between professional discourse and popular language of museum visitors (The Steve. Museum project)
- Lower cost with greater scalability (Macgregor and McCulloch, 2006)

CONTROLLED VOCABULARY VS. USER TAGS



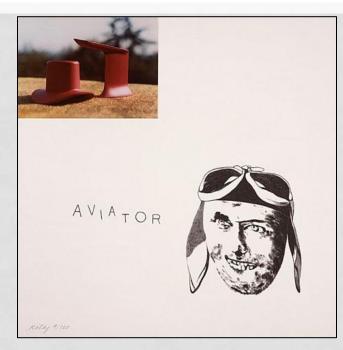
- Survival Juvenile fiction
- Television programs Juvenile fiction
- Interpersonal relations Juvenile fiction
- Contests Juvenile fiction
- Survival Fiction
- Television programs Fiction
- Interpersonal relations Fiction
- Contests Fiction
- Science fiction

- young adult
- survival
- dystopia
- science fiction
- post-apocalyptic
- fantasy
- adventure
- fiction
- future
- competition
- futuristic
- reality tv
- series
- romance
- friendship
- love
- novel
- violence
- suspense
- read
- death

USER TAGS AND CONTROLLED VOCABULARY

- 61% of tags match with LCSH (Yi and Chan, 2009)
- 70% of user tags matched AAT (Trant, 2009)

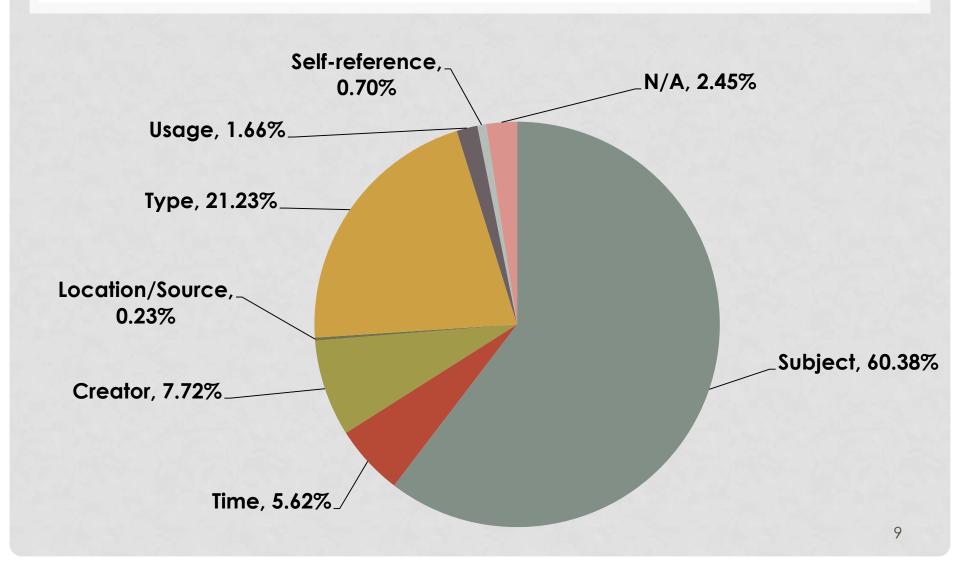
METADATA VS. USER TAGS



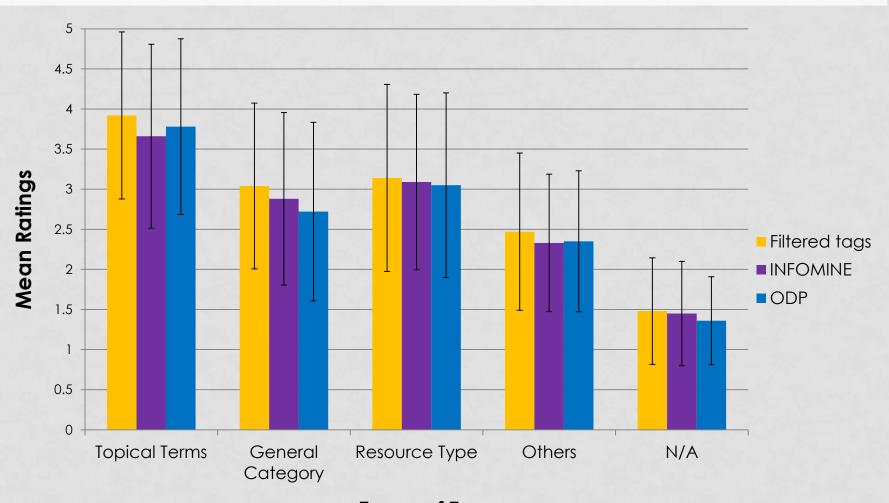
- Title: Aviator
- Creator: R.B. Kitai (United States, Ohio, Chagrin Falls, 1932-10-29 – 2007-10-21)
- Created: 1971
- Medium: Lithograph with photograph collages

- airplane
- american
- aviator
- collage
- creepy
- goggles
- hat
- letters
- lithograph
- lithography
- photo
- photograph
- pilot
- smiling
- text
- unitedstates
- word
- • • •

WHAT DO USERS DESCRIBE?

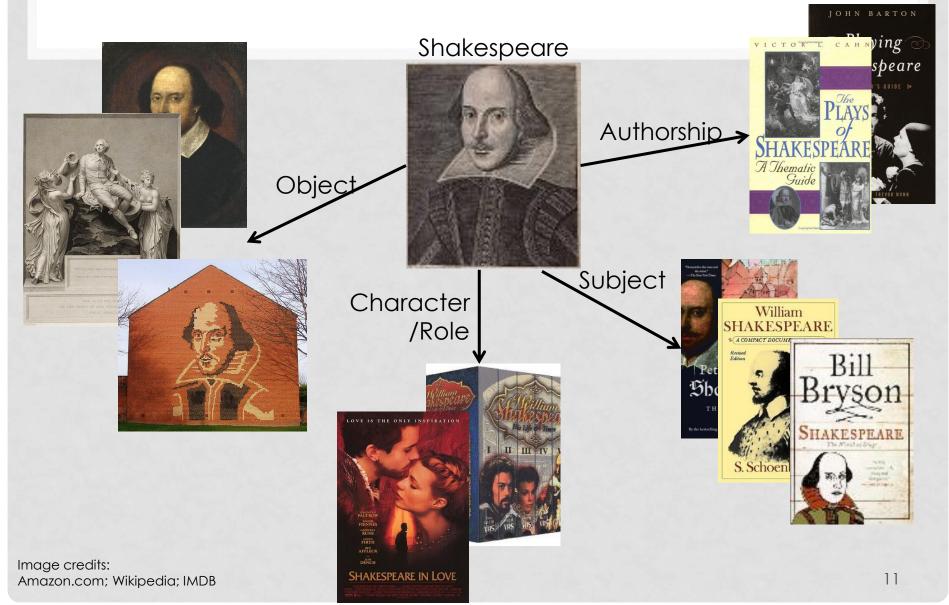


WHAT DO USERS DESCRIBE?



Types of Term

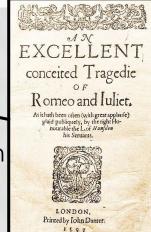
DESCRIBING RESOURCES



DESCRIBING RESOURCES



Romeo and Juliet



Subject/ Theme





Performance/ Activity (Realization)

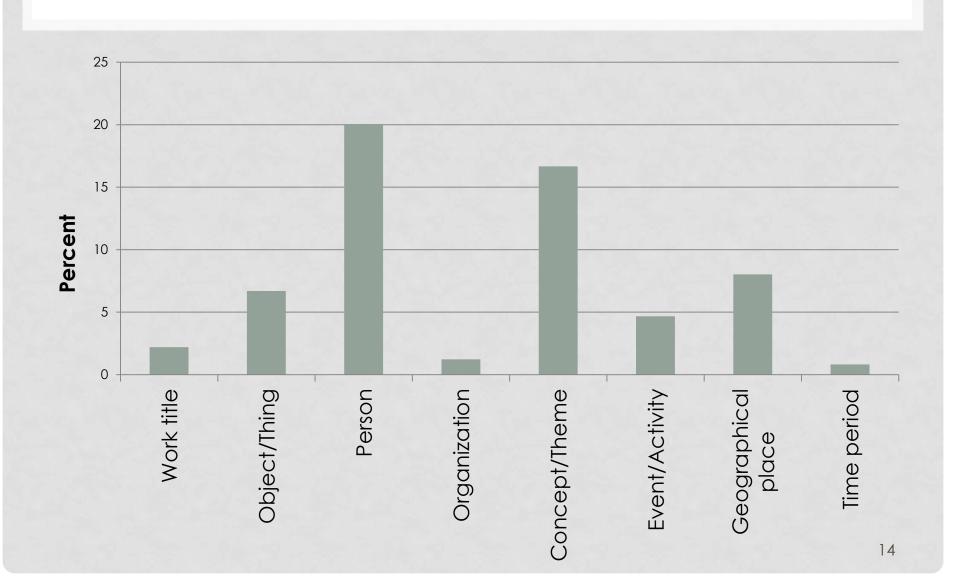


Image credits: Amazon.com; Wikipedia; IMDB

DESCRIBING SECONDARY RESOURCES

- E.g. Critics of Romeo and Juliet, Plays of Shakespeare, Civil War and Uncle Tom's Cabin, Poem on Romeo and Juliet
- Relationship with original work/object
 - Projection
 - Originality
- Its own description
 - Creator, Date, Media, etc.

SUBJECT ATTRIBUTE DISTRIBUTION



KEY ASPECTS OF USER GENERATED INFORMATION

- User generated information is topic-related.
- User generated information is based on the nature of resources.
- User generated information may include personal interpretation.
- User generated information provides additional description to expert description.
- Use generated information relates original and secondary resources.

USER GENERATED INFORMATION TO RESOURCE DESCRIPTION

- Describing topics
- Describing multiple aspects of resource
- Enriching metadata as resource description
- In describing secondary resources
 - Identifying the description attributes
 - Facets

THANK YOU!

Questions??